



RETURN FORM

Returning

Items purchased on our web shop can be returned within two weeks of time after receiving the goods. Please fill in this form and send it to support@officialbrand.eu. Please include the filled-in form with the original packaging. The packaging boxes are part of the product. If you have ordered multiple items that you would like to return make sure you send them in the same package.

Faulty Goods

Items which are damaged upon receiving, or where a manufacturing fault occurs within three months of purchase, are considered faulty. Items damaged as a result of wear and tear do not fall under the category faulty goods. In case of faulty goods you may exchange your item for the same product and in the same size. If the item is irreplaceable/unavailable you will receive a full refund.

When will i receive my money?

When we receive your return, we will refund the purchase amount as soon as possible.
(within two weeks)

Retour address:

Officialbrand
Grote Beerstraat 26
2516 BZ The Hague
The Netherlands

As an International customer, you can return your parcel using any postal service. We ask that you obtain a proof of postage receipt so that if your parcel goes missing on the way back to us, you'll have proof you sent it.

Amount	Product + Color	Size	Reason of Return

Name:	
Address:	
Postal/zipcode:	
City:	
Country:	
Ordernumber:	
Date of purchase:	